

Service Description of BEAMON-License types

1. Scope and relationship to other contract documents

- 1.1** This Service Description specifies the functional scope of the BEAMON license types (Single, Team and Pro). It forms part of the contractual terms accepted by Customer and applies to each Order Form as well as to any agreement concluded via self-service that references it in the version stated therein.
- 1.2** The license type, the number of Authors, the Subscription Term and any additionally ordered Add-on Features are set out in the applicable Order Form or self-service agreement.
- 1.3** Capitalized terms used but not defined herein shall have the meaning set out in the MSA and the Definitions. As set out in the Definitions, BEAMON AI includes the two basic features BEAMON Assist and BEAMON Extract and is an AI Service within the meaning of section 12 of the MSA. In case of any conflict between an Order Form and this Service Description, the terms of the Order Form shall prevail.

2. Definitions

- 2.1 „BEAMON Basic Features“** means the core functionality included in every BEAMON license type as set out in section 4.
- 2.2 „BEAMON Add-on-Features“** means functionality that is not included in all license types or that must be ordered separately (section 5), and which applies only where expressly set out in the Order Form or self-service agreement.

3. Service overview

The following overview sets out the scope of services per license type:

Service element	Single	Team	Pro
Core AI functionality (identical across all license types)			
Chats (AI)	unlimited	unlimited	unlimited
Assist (AI-Assistent)	✓	✓	✓
Extract (document review)	✓	✓	✓
Custom assistants / profiles	own	+ shared across team	+ shared across team
Projects	unlimited	unlimited	unlimited
Word-Add-in	✓	✓	✓
Collaboration & Enterprise			
Share projects & prompt library	–	✓	✓
Workflows (Workflow-Builder)	–	–	✓
SSO (Single Sign-On)	–	–	✓
OSV Integration	Add-on ¹	Add-on ¹	enthalten ¹
Integrations (SharePoint)	–	–	✓

Service element	Single	Team	Pro
Support & Onboarding			
Support response time	Standard, 48 h	Standard, 48 h	Priority, 24 h
Training & Academy	✓	✓	✓

¹ The OSV Integration requires a separate Otto Schmidt subscription maintained by Customer in all cases. For Single and Team it is available as a chargeable Add-on Feature; for Pro, API access is included in the license scope. “–” means not included.

4. BEAMON Basic Features (all license types)

- 4.1 Chats (AI):** Chats (AI): AI-powered legal chats with no quantitative limit; the fair usage provisions in section 12.3 of the MSA apply.
- 4.2 Assist:** an AI assistant for the drafting, analysis and legal research of documents.
- 4.3 Extract:** review and extraction of structured data from multiple documents.
- 4.4 Custom assistants / profiles:** built-in assistants together with the ability to create custom assistants to automate recurring legal tasks; for Team and Pro these may additionally be shared across the team.
- 4.5 Projects:** creation of projects for structured data extraction with no quantitative limit.
- 4.6 Word-Add-in:** AI-powered drafting and editing directly within Microsoft Word.
- 4.7 Selection of the language model:** language models from several providers are available for the AI Services. Selection takes place at two levels: an administrator of the Customer determines, for the Tenant, which of the available language models are enabled, and may disable individual language models tenant-wide at any time. Within the enabled language models, the BEAMON Author selects for each Input which model is used; the available models are identified in the selection. In the delivery state, only the default model is enabled, the processing of which takes place within the European Union. The providers and places of processing of the individual language models are set out in Schedule 1 of the Data Processing Addendum; further details are set out in Section 4.6 of the Data Processing Addendum.

5. Add-on Features and license dependent functionality

- 5.1 Shared projects & central prompt library** (Team and Pro): shared use of projects, documents and data structures, together with a central prompt library for team coordination.
- 5.2 Workflows** (Pro only): automation of multi-step legal workflows via the Workflow Builder. The use of a BEAMON-Generated Workflow is permitted only by BEAMON Authors. The restrictions set out in Section 4.2 of the Master Service Agreement apply.
- 5.3 SSO** (Pro only): enterprise-grade Single Sign-On for centralized identity management.
- 5.4 SharePoint integration** (Pro only).
- 5.5 OSV Integration:** direct API access to the Otto Schmidt database as set out in the footnote to section 3; conditional upon a valid Otto Schmidt subscription maintained by Customer.
- 5.6** Any further Add-on Features or deviations expressly agreed in an Order Form or self-service agreement shall prevail over this Service Description to the extent of such agreement.

6. Support und service levels

- 6.1** For Single and Team, customer support is provided with a response time of 48 hours; for Pro, priority support is provided with a response time of 24 hours. In all other respects, the Support and Maintenance Services (Appendix 2 to the MSA) and the Service Level Agreement (SLA) apply.
- 6.2** Access to onboarding resources, tutorials and the learning platform (Academy) is included in all license types.

7. Scope of Use and Authors

- 7.1** Use of the Software is limited to the scope of use set out in the Order Form or Self-Service Agreement, in particular to the number of Authors per license type specified therein. Each Author receives their own credentials (login and password); sharing credentials or jointly using a single account is not permitted (Section 2.4 of the Master Agreement).
- 7.2** If the Customer exceeds the agreed scope of use, BRYTER is entitled, pursuant to Section 4.1 of the Master Agreement, to invoice the excess usage at the then-current standard rates.
- 7.3** The use of BEAMON AI is not subject to any token volume limit. Quantitative limitations arise exclusively from the Monthly Credit Cap for Credit-Based Features (section 8.4 of the MSA), the provisions on Premium Models (section 12.4 of the MSA) and the fair usage provisions (section 12.3 of the MSA). The Consumption Limit for BRYTER Workflows (section 12.7 of the MSA) does not apply to the use of BEAMON AI or to the execution of BEAMON-Generated Workflows by BEAMON Authors.

8. Changes and versioning

- 8.1** BRYTER is constantly improving and updating the Software and may, pursuant to section 10.4 of the MSA, update, modify or add new features to certain elements of the Software, provided that the agreed scope of the relevant license type is not materially reduced. Customer shall always have access to the latest version of the Software.
- 8.2** This Service Description is versioned. The version stated in an agreement applies to that agreement; later versions apply only upon a (renewal) agreement or Order Form referencing them.